

From: [Peak, Dana](#)
To: [Downtown West Project](#)
Subject: Fw: Google Meet troubleshooting
Date: Tuesday, May 25, 2021 2:55:24 PM
Attachments: [image001.png](#)

Dana Peak Edwards

Acting Historic Preservation Officer | Planning Division | City of San Jose
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From: Iana Nedialkova <nedialkova@google.com>
Sent: Friday, September 25, 2020 11:34 AM
To: Peak, Dana <Dana.Peak@sanjoseca.gov>
Subject: Re: Google Meet troubleshooting

[External Email]

Hi Dana,
Please call my mobile 415-264-0303 at 4pm today. I will set up a GVC meeting now.
Best regards,
Iana

On Fri, Sep 25, 2020 at 11:29 Peak, Dana <Dana.Peak@sanjoseca.gov> wrote:

Thank you Andy!

Iana, my trouble is that last spring I was connected to a Google classroom for my son's kindergarten through the San Jose Unified School District and OneLogin.

Now, when I click on the Google meets link or Google Suites, the web takes me to the San Jose Unified School District's log in

page. I don't have that Google classroom info anymore as my son has a different teacher this year, and I don't know how to log out of that so it doesn't by pass the Google meets stuff.

I am available this afternoon at 4pm or after and pretty much anytime Monday before 3:30pm.

What would work for you?

Dana Peak Edwards

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From: Iana Nediaalkova <[nedialkova@google.com](mailto:nediaalkova@google.com)>

Sent: Friday, September 25, 2020 11:24 AM

To: Andy Wang <wangan@google.com>

Cc: Peak, Dana <Dana.Peak@sanjoseca.gov>

Subject: Re: Google Meet troubleshooting

[External Email]

Thank you, Andy!

Dana, nice to virtually meet you, please reach out to me directly when your schedule permits and I will do my best to troubleshoot.

Best regards,

Iana

On Fri, Sep 25, 2020 at 11:21 Andy Wang <wangan@google.com> wrote:

Good morning Dana,

The team is looking forward to connecting with you and other City staff on Monday afternoon to talk through your DWDSG comments. I'm cognizant you've had trouble logging in to Google Meet on a number of occasions, and I'm thinking it might be a good idea

to try to troubleshoot that before the meeting on Monday.

If you happen to have 15-30 minutes to spare, it could be worth testing a Google Meet meeting and trying to work through those login issues. I'm copying my colleague Iana Nedialkova here; she can be available to try to work through a test meeting with

you later today, or sometime on Monday if so.

Thank you,

Andy

--

Andy Wang

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Iana

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