

From: [Severino, Lori](#)
To: [Lucy Lofrumento](#); [Hideko Anderson](#)
Cc: [Jessica Graham](#); [benavidez@google.com](#); [Han, James](#)
Subject: RE: Request for Documents - Downtown West General Development Plan
Date: Monday, March 15, 2021 10:27:40 AM

Thank you for this feedback, Lucy! I'll share it with the City team.

From: Lucy Lofrumento <lal@lmalp.com>
Sent: Monday, March 15, 2021 10:18 AM
To: Hideko Anderson <hidekoanderson@google.com>
Cc: Jessica Graham <jessgraham@google.com>; benavidez@google.com; Han, James <James.Han@sanjoseca.gov>; Severino, Lori <Lori.Severino@sanjoseca.gov>
Subject: RE: Request for Documents - Downtown West General Development Plan

[External Email]

Thanks so much – this is very helpful.

By the way, on the topic of visual impairments, when preparing documents for public review please note that font colors are easiest to read when there is the greatest contrast. For example, black on white is easiest, and dark red on white is also pretty good. Orange/yellow/green font is extremely difficult to read, and grey/blue/purple can also be very difficult depending on how dark/bold the font is.

I'm not suggesting that documents already prepared need to be revised (such as the DSAP amendments), but it would be great if you could keep this in mind for future documents. Your understanding is greatly appreciated.

Best regards,
Lucy



Lucy Lofrumento
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From: Hideko Anderson <hidekoanderson@google.com>
Sent: Friday, March 12, 2021 4:38 PM
To: Lucy Lofrumento <lal@lmalp.com>
Cc: Jessica Graham <jessgraham@google.com>; Ricardo Benavidez <benavidez@google.com>; James.Han@sanjoseca.gov
Subject: Re: Request for Documents - Downtown West General Development Plan

Hi Lucy,

I've attached a pdf document that pulls directly from the sheets of 3.02-4.05 with the tables and charts as well. Please let us know if you are able to view this in this format.

Thank you,
Hideko

On Fri, Mar 12, 2021 at 10:32 AM Han, James <James.Han@sanjoseca.gov> wrote:

Hi Lucy,

Per your request, I went ahead and created a Word document for most of the sections you requested excluding the Land Use Regulations. There are many charts and tables from page 3.02 through 4.05 and seems to be illegible from a Word document standpoint, is the website PDF version not letting you zoom in?

James Han
Planner | Planning Division | PBCE
City of San José | 200 East Santa Clara Street
Email: james.han@sanjoseca.gov | Phone: (408)-535-7843
For More Information Please Visit: <http://www.sanjoseca.gov/planning>

San José City Hall is closed in response to COVID-19.
I am working remotely in accord with governor's and City's direction.
I will monitor email during this time.

From: Han, James
Sent: Friday, March 12, 2021 8:26 AM
To: 'Lucy Lofrumento' <jal@lmallp.com>
Cc: Severino, Lori <Lori.Severino@sanjoseca.gov>; 'sanjoseplan@google.com' <sanjoseplan@google.com>; 'Downtown West Project' <downtownwest@esassoc.com>; Tu, John <john.tu@sanjoseca.gov>
Subject: RE: Request for Documents - Downtown West General Development Plan

Hi Lucy,
Your request has been sent to the applicant.

Thank you,
James Han
Planner | Planning Division | PBCE
City of San José | 200 East Santa Clara Street
Email: james.han@sanjoseca.gov | Phone: (408)-535-7843
For More Information Please Visit: <http://www.sanjoseca.gov/planning>

San José City Hall is closed in response to COVID-19.
I am working remotely in accord with governor's and City's direction.
I will monitor email during this time.

From: Lucy Lofrumento <jal@lmallp.com>
Sent: Wednesday, March 10, 2021 6:37 PM
To: Han, James <James.Han@sanjoseca.gov>
Cc: Severino, Lori <Lori.Severino@sanjoseca.gov>
Subject: Request for Documents - Downtown West General Development Plan
Importance: High

[External Email]

Hello James,

I am trying to review the attached Development Plan that was posted March 1. However, I am visually challenged, and it is very difficult for me to read this document because the print is so small, and I can't seem to enlarge it on my screen or print it in a way that makes it feasible for me to read. Could you please send me a separate document or documents (preferably in WORD but PDF is OK) that can be printed on 8½ x 11 in. paper, containing the text of the following sections in at least 12 point black font:

- Development Standards, Maximum Allowable Development, Land Use Regulations, appearing on Sheet 3.02 through and including Sheet 4.05
- Zoning/Design Conformance Review Process, appearing on Sheet 8.01 and 8.02

I am copying Lori on this because she previously helped me with another visual challenge issue regarding the color of the font on various environmental review documents (thank you Lori!) so if you are not the right person to ask perhaps Lori can help.

Thank you both very much,
Lucy

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Hideko Anderson | Assistant Development Engagement Manager
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