

From: [Groen, Mary Anne](#)
To: [DowntownWestD6](#)
Subject: Fw: What Vietnamese Community Members Said about the Diridon Area
Date: Monday, February 1, 2021 4:47:48 PM
Attachments: [20201021 - Report on Diridon Area Workshop for Vietnamese Community.pdf](#)

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From: Alex Shoor <alex@CatalyzeSV.org>
Sent: Monday, January 4, 2021 2:45 PM
To: Severino, Lori <Lori.Severino@sanjoseca.gov>; City Clerk <city.clerk@sanjoseca.gov>
Subject: What Vietnamese Community Members Said about the Diridon Area

[External Email]

[Nếu bạn muốn xem bản báo cáo hội thảo bằng tiếng Việt, vui lòng trả lời 'Có bằng tiếng Việt' trong email này. Chúng tôi sẽ gửi cho bạn bản báo cáo dịch vào cuối tháng Giêng.]

Community stakeholders,

Catalyze SV works toward an inclusive, collaborative community engagement process in which everyone in our community is encouraged and able to participate in shaping how our community develops.

That's why on October 21, thanks to crucial support from the City of San Jose, [Catalyze SV](#) - alongside our partners the Vietnamese American Roundtable (VAR) & Vietnamese National Association of Real Estate Professionals - facilitated a virtual workshop for the Vietnamese community to hear their ideas on the future of the Diridon Area.

Thank you to all the community members, City of San Jose staff (especially Lori), & Google representatives who participated!

On behalf of our partners & our wonderful volunteer facilitators, I'd like to share with you what we heard from the community, for the consideration of the City of San Jose & other

stakeholders developing the Diridon area.

The “summary” of this report lies in the 9 themes we heard across multiple small groups during the workshop. You can also watch [Parts I, II](#) and [Part IV of our workshop](#) on VAR's Facebook page.

If you have any questions about our workshop or what we heard, let me know.

Thank you for taking a look & happy new year! - Alex

P.S. We decided to hold off on sending this report until after the holidays so it wouldn't get lost in the shuffle.

P.P.S. The note at the top of the email is for those who want the report translated into Vietnamese.

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COMMUNITY VISIONING WORKSHOP MINUTES

PROJECT: Diridon Area
EVENT: Community Visioning Workshop & Virtual Site Walk for the Vietnamese Community
LOCATION: via Zoom
DATE: 10/21/2020
POWERPOINT: [PDF of the presentation](#)
VIDEOS: [Part I & II](#) and [Part IV](#) via Facebook Live

HOSTS: This workshop was co-hosted by Catalyze SV (CSV) and the Vietnamese American Roundtable (VAR), supported by the Vietnamese National Association of Real Estate Professionals (VNARP), and funded by a grant from the City of San Jose.

PARTICIPANTS: Primarily held to engage the Vietnamese community, this workshop was offered in English & Vietnamese. Including City of San Jose staff, 26 people participated via Zoom. As of December 9, 2020, Part I & II of the video had been viewed 322 times on Facebook and Part IV 100 times.

MINUTES DISTRIBUTION: *Appendix A* lists the entities & email addresses to which this report is distributed.

WORKSHOP CONTEXT

The City of San Jose in January 2020 granted Catalyze SV funding to host 2 community visioning workshops. Originally intended to be held in-person earlier in 2020, these workshops were postponed and moved to a virtual format because of the coronavirus.

The current Diridon Station Area Plan includes approximately 250 acres. The Community Workshop presentation covered information from the City of San Jose, VAR, CSV, Google and other sources. It is publicly available in the link above.

WORKSHOP'S GOALS

This workshop was intended to brainstorm ideas about what community members want from the redevelopment of this area.

The below-intended outcomes were shared with participants at the start of the workshop:

- Gain understanding of the Diridon Area & its possibilities for the Vietnamese community
- Brainstorm participants' ideas about the development of this transit center & area
- Collect & share participants' input with the City of San Jose

MEETING NOTES

Part I - Presentation of Information on Diridon Area (6 PM, virtually via Zoom)

- a. Presentation by Catalyze SV & VAR. See accompanying document entitled "20201021_Workshop_Vietnamese Community_Diridon"

- b. Video of both can be found at the beginning of this document.

Part II - Virtual Site Walk (6:45 PM, pre-recorded videos of site shown)

Part III - Small Group Discussions

- a. Event attendees dispersed into 4 groups of 4-6 participants viz Breakout Rooms in Zoom. The groups discussed the area's potential impacts and opportunities.
- b. Group discussions were facilitated by volunteer leaders from VAR, VNARP and/or Catalyze SV, who helped take notes from group members.
 - i. Small Group Suggested Facilitator Questions - See Appendix B.
 - ii. Small Group Discussion Notes - See Appendix C.
 - iii. From these small group notes & summaries, we observed the following major themes:

1. **Make Diridon Area Accessible to All on a Daily Basis.** In this workshop, that means a place that is particularly inviting to people of different ages, cultures, languages & activity preferences on a day-to-day basis. In the Vietnamese community, there is sometimes a divide between the preferences of younger and older generations. To make it inviting for the latter, examples included having outdoor spaces where older Vietnamese folks can come for recreation & stretching and signage in public transit & beyond translated into Vietnamese.
2. **Diridon as a Special Destination.** Just as the Diridon Area needs to be inviting to all day-to-day, it should include special attractions that draw people there. That means a place where people from across the City of San Jose and region want to come. A place that is colorful and lively. In the Vietnamese community, public night markets resonated with 2 of the 4 groups, citing the Ben Thanh Market in Vietnam as an example. Santana Row was also cited as a local example by 2 groups. Multiple groups mentioned the importance of retail.¹ One group mentioned more activities like the SAP Center & ice skating. Two groups also cited outdoor activities specifically.
3. **Make it More Walkable.** Be it next to retail, or on paths, streets, or trails, all 4 groups mentioned the desire to have a more walkable experience in the Diridon Area.
4. **Enable Cultural Events & Cultural Diversity.** Multiple groups cited the desire for a diverse array of cultural events & spaces, including those for the Vietnamese community.² Examples of cultural spaces include an arts center, youth center, open spaces, plazas, picnic areas, community centers with event space, restaurants, & children's play areas. Also mentioned was a place where free Vietnamese language courses could be offered for children & adults.
5. **Housing for All People.** One group discussed how in the Vietnamese community, the goal of older generations is owning a single-family home. Yet for many Vietnamese families & many younger Vietnamese-Americans, this is a challenge. So to ensure these

¹ This was cited in particular by the Vietnamese realtors who participated in the workshop because of the ability of retail to attract homebuyers.

² It takes a deliberate effort in the planning process to encourage & ensure "minority" cultures get represented in what actually gets built.

parts of the Vietnamese community, as well as the broader community, have local housing that is affordable, and to prevent Vietnamese folks and others in our community from being displaced, it's crucial the Diridon area include plenty of housing at all levels.

6. **Give Attention to the Guadalupe River (Park).** 3 of the 4 groups specifically brought up the Guadalupe River & the Park surrounding it. One group talked about building more around Guadalupe River Park and integrating it with the rest of the area. Another wants more education and access to nature around the River, as well as improving the quality of our urban river systems like this one.
7. **It's Beneficial to Set Aside Spaces for Specific Uses.** Encouraged by City staff to ask about a resource center specifically, multiple groups responded with interest in one. Some groups talked about the value of resources for employment, others about resources related to housing (and ensuring communication at such centers would also be in Vietnamese). One group mentioned the desire to provide subsidized or affordable commercial space for low-income entrepreneurs, another to give low-cost office space to nonprofits. One group talked about a library and a community center (another group said the latter weren't used that much).
8. **The Role of Food in the Vietnamese Community.** Vietnamese cuisine has an incredibly rich tradition around the world and in San Jose. One small group cited the idea of a commercial kitchen to support "Mom & Pop" food production & cooking classes, another mentioned the tradition of Vietnamese families growing their own food. Community gardens were cited as a benefit to include in new housing developments.
9. **Improve & Encourage Public Transit Here.** This topic was discussed in all groups. One urged that the next generation of Diridon Station be a well-integrated, well-connected transit hub with different transit fares integrated through Clipper Cards. Another mentioned the need for quicker, more frequent transit service. A third talked about encouraging public transit through walking & bike paths that connect to train service.

Part IV - Small Groups Report Back to Larger Groups (7:45 PM, in the main Zoom "room")

The small groups returned from the Zoom breakout rooms to the larger group on Zoom. A representative or two from each small group summarized themes of their respective discussions to the full group so all attendees heard about the discussions in other groups.

Workshop Concluded (8:05 PM)

Disclaimer

The opinions expressed below are those of individual community members in attendance and may not represent the opinions of Catalyze SV, VAR or VNARP. All groups sought to capture and present information as fully and accurately as possible and none are not affiliated with any of the property owners in this area, including Google, in any way. A draft version of the presentation content was provided to the City of San Jose prior to the Visioning Workshop.

About Catalyze SV

Catalyze SV engages community members, developers and city leaders to envision and create sustainable, equitable and vibrant places for people in Silicon Valley. Catalyze SV is funded 100% by individual donors, government grants, & foundations.

About Vietnamese American Roundtable

Mobilize, advocate for, & inform our community of the critical issues that impact their lives. We accomplish our mission through building coalitions, strategic advocacy, & organizing meaningful community events for all.

APPENDIX A

Distribution List for this Report

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Workshop Registrants	Anyone who registered ahead of time or at the workshop

APPENDIX B

Small Group Suggested Facilitator Questions

About your group (5 mins)

- What is your name?
- In what neighborhood were you raised or do you now live?
- What is your profession?
 - Are you a teacher, cook, business owner, engineer, public representative, parent?
- What's your familiarity with the Diridon area?
- What are your goals in coming here today?

General Questions & Building Design (5 mins)

- What would draw you to this area?
 - What do you want to experience here when you visit?
 - What things would draw you to want to be here?
 - What's your ideal version of this area 10 years from now?
- What are your fears or concerns about development in this area?
- What can this area do to make your life easier or better?
- Are there any places in Vietnam or anywhere else in the world that you love & would like to see here?

Community Benefits (5 mins)

- What kinds of community amenities & other public benefits would be most valuable here?
- What types of open space & recreational features would you be interested in seeing here? (e.g. parks, trails, green space, gathering areas, plazas, etc.)
- Would you be interested in a new community center near Diridon Station that would offer programs for all of San Jose residents?
- Other examples of community benefits to prompt discussion:
 - Youth center, daycare?
 - Library?
 - Job training, resource center?
 - Health clinics?

Housing & Displacement (10 mins)

- What types of housing would you like to see in this area?
- Are you concerned about you, your family or friends being displaced from San Jose because of the planned changes to this area?
- Are you aware of the City's efforts to prevent displacement?
 - What additional resources, programs, or policies would you recommend?
- What are your thoughts about City staff's recommended goals for the Diridon area:
 - Achieve 25% affordability of all housing in this area?
 - No net loss of low-income renters in the broader Diridon area?
 - Establish a program to provide long-term affordability of existing affordable units in the broader Diridon area?
- Would you be interested in a renter education/resource center? (physical location where people can go to learn about tenant rights, get help with eviction notices, etc.)

Equity (5 mins)

- How can the city & this area develop in a way that is more equitable generally?
- How can the city & this area develop in a way that is more equitable to the Vietnamese community?

Transportation (5 mins)

- How would you get to the Diridon area today?
- Before the pandemic, would you consider taking public transit to Diridon Station or another way besides driving yourself?
- If you could go anywhere in California from Diridon Station, where would be your top 2 destinations?
- What transportation amenities would need to be enhanced to support this area? For example:
 - Road improvements, connected streets
 - Shuttle to nearby transit stops
 - Transit passes
 - Bike paths
 - More VTA frequency
 - Streetlights
 - Crosswalk signal timing

Sustainability (5 mins)

- How should the Diridon area develop to be more environmentally sustainable?

Summary (5 mins)

- If there were 2 improvements to the Diridon area you would want as part of the changes, what would they be?

Giới thiệu về nhóm của bạn (5 mins)

- Tên của bạn là gì??
- Hiện nay bạn đang sống ở khu nào ở San Jose?
- Nghề nghiệp của bạn là gì?
 - Là giáo viên, đầu bếp, chủ doanh nghiệp, kỹ sư, đại diện công chúng, phụ huynh?
- Bạn quen thuộc với khu vực Diridon là gì?
- Mục tiêu của bạn khi đến đây hôm nay là gì?

Những câu hỏi chung và thiết kế (5 mins)

- Điều gì sẽ thu hút bạn đến khu vực này?
 - Bạn muốn có trải nghiệm gì khi đến chơi khu này?
 - Điều gì khiến bạn muốn ở đây?
 - Bạn tưởng tượng gì cho khu vực này trong 10 năm tới?
- Bạn sợ lo ngại gì về sự quy hoạch của khu vực này?
- Khu vực này có thể làm gì để cuộc sống của bạn tốt hơn không?
- Có địa điểm nào ở Việt Nam hay những nơi khác trên thế giới mà bạn yêu thích và muốn được thấy ở đây không?

Lợi ích cho cộng đồng (5 mins)

- Những loại lợi ích cộng đồng nào sẽ có giá trị nhất cho chỗ này?
- Bạn muốn thấy những hình thức giải trí hoặc nào? (công viên, đường đi bộ, khu sinh hoạt, quảng trường, etc.)
- Bạn có muốn thấy một trung tâm sinh hoạt cộng đồng mới ở khu này dành cho tất cả mọi người không?
- Vài ví dụ về lợi ích cộng đồng:
 - Trung tâm sinh hoạt cho thanh thiếu niên, nhà trẻ?
 - Thư viện?
 - Đào tạo việc làm, trung tâm giúp đỡ?
 - Phòng khám y?

Nhà ở và việc di dời (10 mins)

- Bạn muốn thấy những loại nhà ở nào trong khu này?
- Bạn có lo là bạn hoặc gia đình bạn bè sẽ phải dọn khỏi San Jose vì những quy hoạch này không?
- Bạn có biết là Thành phố đang nỗ lực để giảm sự di dời không?
 - Bạn nghĩ là Thành phố phải có những chương trình hỗ trợ cụ thể nào không?
- Bạn nghĩ gì về những mục tiêu mà nhân viên thành phố đặt ra cho Khu vực Diridon:
 - 25% nhà ở trong khu này phải là nhà ở giá rẻ?
- Bạn có hứng thú với một trung tâm giúp đỡ người thuê nhà không? (Một văn phòng để người dân có thể đến và tìm hiểu về quyền lợi của người thuê nhà,..)

Sự công bằng (5 mins)

- Làm cách nào để thành phố và khu vực này có thể phát triển một cách công bằng nói chung?
- Làm cách nào để thành phố và khu vực này có thể phát triển một cách công bằng với cộng đồng người Việt?

Giao thông (5 mins)

- Hiện nay bạn đến khu vực Diridon bằng cách nào?
- Trước khi có bệnh dịch, bạn có nghĩ là sẽ dùng phương tiện công cộng hoặc hình thức nào khác ngoài lái xe để đến Diridon không?
- Nếu bạn tính đi đến 2 nơi từ trạm ga Diridon, 2 nơi đó là nơi nào?
- Bạn nghĩ là phương tiện giao thông nào cần phải được cải thiện cho khu vực này?:
 - Sửa đường và xây thêm đường
 - Xe đưa đón từ bãi đậu xe đến trạm xe lửa
 - Thêm bến xe
 - Đường xe đạp
 - Nhiều tuyến VTA hơn
 - Đèn đường
- Thời gian dành cho người đi bộ tại ngã ba/tư

Sự bền vững (5 mins)

- Khu vực Diridon nên được quy hoạch thế nào mà có thể bảo vệ môi trường?

Tóm tắt (5 mins)

- Nếu có 2 điều có thể cải thiện khu vực Diridon mà bạn muốn thấy trong kế hoạch quy hoạch này thì đó là gì?

APPENDIX C

Small Group Discussion Notes

Group 1 (of 4), led by A. Le:

General Questions & Building Design:

1. Looking for outdoor spaces and amenities
2. What's nearby and what's convenient.
3. Want Working WiFi
4. Want coworking space where one can go and mingle
5. Santana Row - a good example to model because it has window shopping & walking space.
6. Public transportation is the future, so that's something to focus on. Sometimes I don't want to drive...just want to hop on transit.
7. What about an outdoor recreation area? Like a track.
8. In/near Little Italy, we need to build more around Guadalupe River Park and integrate it.
9. Let's allow more diversity. Bring different cultural restaurants.
10. What other cultural spaces can we create?
11. I have a fear/concern re: the ongoing issue of Homelessness. For instance, when I go for a run and see a pocket of homeless camps. It starts to create fear.

Community Benefits:

12. Recreational and open spaces would be most beneficial.
13. Let's keep Guadalupe Park and meanwhile clean it up.
14. Consensus among group around desire for parks & trails. Gives folks something to do.
15. Also like public exercise areas, libraries & event halls.
16. Not sure about the community center - normally they don't get a lot of utilization.
17. Prioritize cultural events.
18. Consensus among group for public WiFi.
19. One person mentioned wanting parking.
20. Interest in a hub for job training / job resources.
21. Consensus among group for low-cost office space for nonprofits.
22. In the Vietnamese immigrant community, the dream was a single-family home, a place for kids. Now, the response is a narrative and generational shift.
23. Real estate is stepping up from the equity of family's home toward spaces broadly.
24. Vietnamese who have familial obligations toward elders/parents, may want space to grow their own food. This is a Vietnamese tradition.
25. Vietnamese women come out with the visors to stretch.
26. Vietnamese parents wish to raise their kids to understand Vietnamese culture and its background.

Housing:

- 27. I come across BMR units very infrequently.
- 28. Affordable housing will always help.
- 29. There's a need for rental housing. There are more renters versus buyers.
- 30. Parking needs to be improved as well.
- 31. Better public transportation needed as well. Must be safe and accessible in different languages.

Equity, Transportation & Sustainability: didn't get to these topics.

Group 2, led by M. Eusterbrock:

What do we see for this place?

- 32. Expansion of Downtown
- 33. Connection to Guadalupe River area
- 34. Spaces for diverse range of age, cultures, etc.
- 35. Pedestrian/bicycle-friendly area
- 36. Multicultural place

What are Vietnamese inspirations for this place?

- 37. Night market
- 38. Lively nightlife
- 39. Parklets/outdoor dining
- 40. Support local businesses
- 41. Connected transit
- 42. Geographical Inspirations - Stratford City in the Central zone, London Bridge for the Santa Clara entrance and Bijlmer for the two San Fernando entrances and Reading for the Park entrance.

Community benefits:

- 43. Resources for employment (e.g., vocational training), small business development.
- 44. Health center
- 45. Day care center
- 46. Community Center/commercial kitchen with classes, food
- 47. Renters Resource Center (multilingual)

Housing:

- 48. Affordability tiers should accommodate the many income populations below poverty
- 49. A blend of affordability is necessary

Equity:

- 50. Supporting low-income entrepreneurs through subsidized or affordable commercial space
- 51. Pop-up market adjacent to other commercial/restaurant uses
- 52. Busy outdoor areas
- 53. Commercial kitchen could support mom-n-pop type food production

Transportation:

- 54. Driving can be hard because parking/congestion
- 55. Bike share is located at Diridon which is very convenient
- 56. Area should phase out of heavy single-occupancy drivership
- 57. Quicker routes would drive more to use transit. Quicker and more frequent trains would be ideal
- 58. Definitely need RR
- 59. Santa Teresa light rail does not go to Diridon - you have to take the light rail to Tamien to take Caltrain.
- 60. There is no Caltrain service to Tamien during the day - one has to take BART on the way back from SF

61. The Dash bus can also be a convenient way to come from SF and connect to the light rail, particularly because it provides electricity to recharge electronics
62. Diridon connection to Santa Teresa light rail is not useful - this is why Google Maps directs you to walk to the Children's Discovery Museum, which is very far (20 minutes)

Sustainability:

63. Reduce pollutants from vehicles
64. More waste receptacles
65. Habitat restoration near creeks (plants, fish, ecosystems, etc.)
66. Solar installations on buildings

Changes desired for the area:

67. More welcoming environment
68. Increased perception of nighttime safety
69. Diverse range of activities for people to enjoy
70. Connectivity to surrounding areas that are currently fragmented
71. Lit, landscaped for pleasing urban environment
72. Experiences surrounding the SAP center (e.g. restaurants, commercial, etc.)
73. Using existing buildings if possible
74. Architectural design alterations to keep interesting

Group 3, led by A. Tran:

75. Diridon area offers convenience of using transportation
76. Would like more activities like concerts and ice skating at SAP Center.
77. Would like more frequent train service intervals. Example Levi Stadium via light rail.
78. Right now, one needs a reason to go to this area if there is not a big event. We need daily activation spots like restaurants, more retail, great spaces & coffee shops.
79. We need it to be pedestrian-friendly, like Downtown Willow Glen or University Ave in Palo Alto, so people can walk streets. We need a nice mix of small and large shops.
80. More arts needed - a place to do art, as well as a signature piece or multiple pieces of art that are thought-provoking.
81. More parks needed. And want to see integration with bike & walking trails.
82. With high-rise, mixed-use apartments, traffic is a concern, specifically how to get people in and out of them.
83. Don't add single family homes - add density instead. Mix in affordable homes so there is no displacement.
84. There's a need for apartments because of our transient population. This provides multiple entry points for the community.
85. Good to have educational resources at an information center. Right now, only at city hall.
86. Provide resources in multiple languages (i.e. language access) or work with non-profits to provide education.
87. We like walkable streets.
88. There's good music at the Poor House restaurant right now.
89. Plan out transportation - there's limited exits to SAP Center and few that go out. Look at underground and sky-level parking.
90. Encourage the use of public transportation.
91. Incorporate community gardens as part of housing development.
92. Minimize greenhouse gas in developments.
93. Have micro/district utilities to conserve energy & reduce wastewater.

94. For the Guadalupe River/Creek, provide education and access to nature. And improve the quality of our urban river systems.
95. Include more natural trails.
96. Keep jobs and residents together.
97. A thriving community has more public services, such as a youth center, community centers with programs. This, too, is “city building.”
98. Direct displacement is limited because most of the area is only parking lots right now.
99. For transportation, connect systems with Clipper Cards. Also, integrated the systems with one payment.

Group 4, led by H. Duong:

What would draw you to this area? What do you want to experience here when you visit?

100. Make it a destination instead of just housing.

What things would draw you to want to be here?

101. More cultural venues, arts center, children activities and a community gathering place.

What’s your ideal version of this area 10 years from now?

102. A vibrant destination of cultural events and great restaurants so we don’t have to go to San Francisco or Santana Row.

What are your fears or concerns about development in this area?

103. Need to continue to keep the small retail stores as part of the development and not displace these small tenants.

What can this area do to make your life easier or better?

104. Better public transportation to this area including connection via bike paths and walking paths.
105. Parking needs to be improved as well since there seems to be a shortage.

Are there any places in Vietnam or anywhere else in the world that you love & would like to see here?

106. Night markets and small tenants selling a variety of items similar to the Ben Thanh market in Ho Chi Minh City.
107. Cultural diversity includes all cultures, not just Vietnamese.
108. Since San Jose is 85% housing, people would go to Cupertino or San Francisco to shop and meet friends. Therefore, it would be nice to have restaurants and stores that would appeal to families from all walks of life.
109. More bike paths connected to the Caltrain, BART and high speed rail.
110. High Tech area for workers

What kinds of community amenities & other public benefits would be most valuable here?

111. We would like to have a library as a community benefit and a community center for cultural events.

What types of open space & recreational features would you be interested in seeing here?

112. More open space or plazas for cultural events including open areas for family picnics and a children’s playground.
113. Park and trails for exercise such as tai chi or yoga in open space.

Would you be interested in a new community center near Diridon Station that would offer programs for all of San Jose residents?

114. Yes, we would definitely like a community center where everyone can come and exchange cultural ideas, preferably free of charge.

115. Offer a place for free Vietnamese language lessons for children and adults.

116. It would be nice to have a collaborative exchange of Vietnamese cultures between the young generation and older generation. Right now the older generation meets at Grand Century Mall or Vietnam Town; whereas the younger generation meets at Santana Row. Don't know how the city can bridge the two generations. There is a divide between the older Vietnamese who came as refugees versus the younger generation born in the US.

What types of housing would you like to see in this area?

117. Definitely more affordable housing for the younger generation and the second wave of Vietnamese immigrants who were sponsored by the first group of Vietnamese immigrants. This does not include the group of children who were born and educated in the US.

Are you concerned about you, your family or friends being displaced from San Jose because of the planned changes to this area?

118. Very concerned about the small retail stores that will be displaced. Where could they go?

Are you aware of the City's efforts to prevent displacement?

119. No, but we are really glad that the City staff recommended 25% affordability of all housing in this area, but can this be achieved given the high cost to build homes? We would also like to see long-term affordability for the next 10 years.

Would you be interested in a renter education/resource center?

120. Yes, we would like a location to learn about tenants' rights and a resource center to help with questions regarding housing, preferably in Vietnamese.

How can the city & this area develop in a way that is more equitable generally?

121. Need to educate and inform the Vietnamese community of the developments at Diridon.

How can the city & this area develop in a way that is more equitable to the Vietnamese community?

122. Asking for input from the Vietnamese community by reaching out to influential Vietnamese leaders. Include the Vietnamese media, TV, print, etc as part of the City's outreach.

123. Continue to have more forums between the San Jose and the Vietnamese community to obtain more feedback and input.

How would you get to the Diridon area today?

124. By Uber or by car

Before the pandemic, would you consider taking public transit to Diridon Station or another way besides driving yourself?

125. No, easier to call Uber or by car.

If you could go anywhere in California from Diridon Station, where would be your top 2 destinations?

126. Santa Ana and Los Angeles

What transportation amenities would need to be enhanced to support this area?

127. Easier connections between all the public transportation.

How should the Diridon area develop to be more environmentally sustainable?

128. By keeping more open space and less housing density.

If there were 2 improvements to the Diridon area you would want as part of the changes, what would they be?

129. More equitable housing, a real affordable neighborhood
130. Destination place to go.
131. Maintain current retail businesses and not displace the small mom and pop stores.
132. Make Diridon a warm, colorful, lively place where everyone can gather.
133. More vibrancy and a destination for everyone to share cultural ideas.