From: Hill, Shannon
To: Downtown West Project
Subject: FW: Downtown West Mixed-Use Plan (Google Project) - Notice of Preparation of an EIR
Date: Tuesday, September 8, 2020 7:33:52 PM

From: Hill, Shannon
Sent: Wednesday, October 23, 2019 10:10 AM
To: Hill, Shannon <Shannon.Hill@sanjoseca.gov>
Subject: RE: Downtown West Mixed-Use Plan (Google Project) - Notice of Preparation of an EIR

Reviewed list and address that came up as being undeliverable was a duplicate of the correct address (community.development@mountainview.gov), and the email went through to that address.

From: Microsoft Outlook
Sent: Wednesday, October 23, 2019 9:44 AM
To: Hill, Shannon
Subject: Undeliverable: Downtown West Mixed-Use Plan (Google Project) - Notice of Preparation of an EIR

Your message to community.dev@mountainview.gov couldn't be delivered.

community.dev wasn't found at mountainview.gov.

Shannon.Hill	Office 365	community.dev
Action Required		Recipient

Unknown To address

How to Fix It

The address may be misspelled or may not exist. Try one or more of the following:

- Send the message again following these steps: In Outlook, open this non-delivery report (NDR) and choose **Send Again** from the Report ribbon. In Outlook on the web, select this NDR, then select the link "**To send this message again, click here.**" Then delete and retype the entire recipient address. If prompted with an Auto-Complete List suggestion don't select it. After typing the complete address, click **Send**.
- Contact the recipient (by phone, for example) to check that the address exists and is correct.
- The recipient may have set up email forwarding to an incorrect address. Ask them to check that any forwarding they've set up is working correctly.
- Clear the recipient Auto-Complete List in Outlook or Outlook on the web by following the steps in this article: Fix email delivery issues for error code 5.1.1 in Office 365, and then send the message again. Retype the entire recipient address before selecting **Send**.

If the problem continues, forward this message to your email admin. If you're an email admin, refer to the **More Info for Email Admins** section below.

Was this helpful? Send feedback to Microsoft.

More Info for Email Admins

Status code: 550 5.1.1

This error occurs because the sender sent a message to an email address outside of Office 365, but the address is incorrect or doesn't exist at the destination domain. The error is reported by the recipient domain's email server, but most often it must be fixed by the person who sent the message. If the steps in the **How to Fix It** section above don't fix the problem, and you're the email admin for the recipient, try one or more of the following:

The email address exists and is correct - Confirm that the recipient address exists, is correct, and is accepting messages.

Synchronize your directories - If you have a hybrid environment and are using directory synchronization make sure the recipient's email address is synced correctly in both Office 365 and in your on-premises directory.

Errant forwarding rule - Check for forwarding rules that aren't behaving as expected. Forwarding can be set up by an admin via mail flow rules or mailbox forwarding address settings, or by the recipient via the Inbox Rules feature.

Mail flow settings and MX records are not correct - Misconfigured mail flow or MX record settings can cause this error. Check your Office 365 mail flow settings to make sure your domain and any mail flow connectors are set up correctly. Also, work with your domain registrar to make sure the MX records for your domain are configured correctly.

For more information and additional tips to fix this issue, see Fix email delivery issues for error code 550 5.1.1 in Office 365.

Original Message Details

Created Date:	10/23/2019 4:43:49 PM
Sender Address:	Shannon.Hill@sanjoseca.gov
Recipient Address:	community.dev@mountainview.gov
Subject:	Downtown West Mixed-Use Plan (Google Project) - Notice of Preparation of an EIR

Error Details

Reported error:	*550 5.1.1 <community.dev@mountainview.gov>... User Unknown*
DSN generated by:	BY5PR09MB4035.namprd09.prod.outlook.com
Remote server:	pp.mountainview.gov

Message Hops

HOP	TIME (UTC)	FROM	TO	WITH	RELAY TIME
1	10/23/2019 4:43:49 PM	BY5PR09MB4549.namprd09.prod.outlook.com	BY5PR09MB4549.namprd09.prod.outlook.com	mapi	*
2	10/23/2019 4:43:49 PM	BY5PR09MB4549.namprd09.prod.outlook.com	BY5PR09MB4035.namprd09.prod.outlook.com	Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384)	*

Original Message Headers

ARC-Seal: i=1; a=rsa-sha256; s=arcselector9901; d=microsoft.com; cv=none;
 b=IFjudy9HLosRWfjuhWI33J5UUDILyBVtp1Xwhr4gOBNVDfYnrITeLFSWq1Nk5rJJR1+A5BlUnBQr4a+aF+bCUnkuV1cIoeYq0T0CT9Y+ePzIdv1NX2JnhTgz4BVpM9RKIVuJtz1Lrl1mqiwn/SHLvLQUG1uHF8yHHyaosvvHl7h4GaEjihSzhhYHZXGZcnuWCKfYFL+580I0wSnTQmrz16RQb+gGFtdpY9KU6O4tLAXUOXZe26qCuhIRsOfuuHR8VXTP8gzVkqxS8Bg/tbTsS4L0FoLqS8281LlthG4+M/BxtN00Ltvi50U5x0r8uxhKCs1xPVi6iTtr+IbJ+UsNYQ==
ARC-Message-Signature: i=1; a=rsa-sha256; c=relaxed/relaxed; d=microsoft.com;
 s=arcselector9901;
 h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-SenderADCheck;
 bh=p11qAjK6o16X5hdHDLqTx0932/vxVFlgKMewKcHAshU=;
 b=Fg0Q+fNQhNy6X1NejBw0T+izg9uAkzMz4P3kH6QfcIAwht9OateHAuAJ1KegGzymr5M18mUcm0SAfDn8OhpDSErVnqc5e/HbxnVOtmQxwzqXuKZUFkYh9M2piFBCZwZhkxNzCsMd5f0LyA7dF+hOarAiOn8X/FjnaIpFH22XN849dkMecoKdRsUDVzVvIWY/MpucsZG6frf6A8aS51/guAyoKGtVFDUQ47jugFs7IJm8MUT4vnUX00CIp153QHoP6bjAOQ32YsrQWbyvV65giNoLILAXjMrVSXn2UDBuZL+hFA4j8D3Qr7amTmAl4DKIwXzTyTQUr2bPbJyxHvnMJQ==
ARC-Authentication-Results: i=1; mx.microsoft.com 1; spf=pass
 smtp.mailfrom=sanjoseca.gov; dmarc=pass action=none
 header.from=sanjoseca.gov; dkim=pass header.d=sanjoseca.gov; arc=none
DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed;
 d=sanjoseca.onmicrosoft.com; s=selector2-sanjoseca-onmicrosoft-com;
 h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-SenderADCheck;
 bh=p11qAjK6o16X5hdHDLqTx0932/vxVFlgKMewKcHAshU=;
 b=d/jvdwMKYGL3pOomct3BD8J2t5hzvb0glk2YZA39mn9EMMJcpjg/9cPggbFuxaj6n3Fb4lxxwzJRqrxQ9IxMe9yfwkzRXLW1q8mgBfu2enFVkposuuPOVLpVhKPjAWQA4zQocDHuk806+1nK+WrQrJtcbLb5qwsWsJ5p17fN0Ys=
Received: from BY5PR09MB4549.namprd09.prod.outlook.com (52.135.41.87) by
 BY5PR09MB4035.namprd09.prod.outlook.com (52.133.255.83) with Microsoft SMTP
 Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id
 15.20.2387.20; Wed, 23 Oct 2019 16:43:49 +0000
Received: from BY5PR09MB4549.namprd09.prod.outlook.com
 ([fe80::4427:87ab:1543:7daf]) by BY5PR09MB4549.namprd09.prod.outlook.com
 ([fe80::4427:87ab:1543:7daf%7]) with mapi id 15.20.2387.021; Wed, 23 Oct 2019
 16:43:49 +0000
From: "Hill, Shannon" <Shannon.Hill@sanjoseca.gov>
To: "Hill, Shannon" <Shannon.Hill@sanjoseca.gov>
Subject: Downtown West Mixed-Use Plan (Google Project) - Notice of Preparation
 of an EIR
Thread-Topic: Downtown West Mixed-Use Plan (Google Project) - Notice of
 Preparation of an EIR
Thread-Index: AdWJuTbYXZ2ZB+yDTyCHfzCuDyCsGAABhDNQAABnmUA=
Date: Wed, 23 Oct 2019 16:43:49 +0000
Message-ID: <BY5PR09MB454935EC8570642D88C05DC9936B0@BY5PR09MB4549.namprd09.prod.outlook.com>
References: <BYAPR09MB3013CAC3661C0B49DE34D04FE16B0@BYAPR09MB3013.namprd09.prod.outlook.com>
 <BY5PR09MB4549535ED7C9371F091DD764936B0@BY5PR09MB4549.namprd09.prod.outlook.com>
In-Reply-To: <BY5PR09MB4549535ED7C9371F091DD764936B0@BY5PR09MB4549.namprd09.prod.outlook.com>
Accept-Language: en-US
Content-Language: en-US
X-MS-Has-Attach:
X-MS-TNEF-Correlator:
authentication-results: spf=none (sender IP is)
 smtp.mailfrom=Shannon.Hill@sanjoseca.gov;
x-originating-ip: [156.39.0.199]
x-ms-publictraffictype: Email
x-ms-office365-filtering-ht: Tenant
x-ms-office365-filtering-correlation-id: a850cfff-a9f3-442c-b9a0-08d757d82e4d
x-ms-traffictypediagnostic: BY5PR09MB4035:|BY5PR09MB4035:
x-ms-exchange-transport-forked: True
x-ms-exchange-purlcount: 2
x-microsoft-antispam-prvs: <BY5PR09MB40356704FEE8B3BFA26812D6936B0@BY5PR09MB4035.namprd09.prod.outlook.com>
x-ms-oob-tlc-oobclassifiers: OLM:10000;
x-forefront-prvs: 019919A9E4
x-forefront-antispam-report: SFV:NSPM;SFS:(10009020)(346002)(376002)(366004)(39860400002)(136003)(396003)(189003)(199004)(74316002)(5660300002)(476003)(11346002)(6200100001)(7110500001)(76176011)(256004)(561924002)(7696005)(52536014)(486006)(7736002)(6116002)(186003)(790700001)(3846002)(71200400001)(86362001)(446003)(14444005)(7416002)(71190400001)(478600001)(6862004)(966005)(2906002)(236005)(102836004)(99286004)(606006)(8676002)(26005)(14454004)(66476007)(66556008)(64756008)(6506007)
(66446008)(2420400007)(76116006)(15650500001)(66066001)(9686003)(66946007)(561944003)(81156014)(316002)(2940100002)(54896002)(6306002)(6436002)(55016002)(8936002)(33656002)(81166006)(25786009);DIR:OUT;SFP:1101;SCL:1;SRVR:BY5PR09MB4035;H:BY5PR09MB4549.namprd09.prod.outlook.com;FPR:;SPF:None;LANG:en;PTR:InfoNoRecords;MX:1;A:1;
received-spf: None (protection.outlook.com: sanjoseca.gov does not designate
 permitted sender hosts)
x-ms-exchange-senderadcheck: 1
x-microsoft-antispam: BCL:0;
x-microsoft-antispam-message-info:
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Content-Type: multipart/alternative;
	boundary="_000_BY5PR09MB454935EC8570642D88C05DC9936B0BY5PR09MB4549namp_"
MIME-Version: 1.0
X-OriginatorOrg: sanjoseca.gov
X-MS-Exchange-CrossTenant-Network-Message-Id: a850cfff-a9f3-442c-b9a0-08d757d82e4d
X-MS-Exchange-CrossTenant-originalarrivaltime: 23 Oct 2019 16:43:49.5044
 (UTC)
X-MS-Exchange-CrossTenant-fromentityheader: Hosted
X-MS-Exchange-CrossTenant-id: 0fe33be0-6142-4f96-9b8d-7817d5c26139
X-MS-Exchange-CrossTenant-mailboxtype: HOSTED
X-MS-Exchange-CrossTenant-userprincipalname: mW7C5MP9d4qJlRaCpYEaoSlGVoEZdmaw2AZDi6L98HllTno++xBLPTk4pfiR9K5hW+4Xm+tn3GSnxZow0uxgCW//1BWDyzavvA7R6zf0wwE=
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