

**From:** [Tu, John](#)  
**To:** [Downtown West Project](#)  
**Subject:** Fw: Downtown West Mixed-Use Plan  
**Date:** Thursday, September 3, 2020 3:41:13 PM

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Best,  
Tong (John) Tu

Planner IV (Supervising Planner) | Planning Division | PBCE  
City of San José | 200 East Santa Clara Street  
Email: [john.tu@sanjoseca.gov](mailto:john.tu@sanjoseca.gov) | Phone: (408)-535-6818  
For More Information Please Visit: <http://www.sanjoseca.gov/planning>

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**From:** Kuhlmann, Dylan <dylan.kuhlmann@sanjoseca.gov>  
**Sent:** Wednesday, August 26, 2020 1:08 PM  
**To:** Han, James <James.Han@sanjoseca.gov>  
**Cc:** Tu, John <john.tu@sanjoseca.gov>  
**Subject:** Re: Downtown West Mixed-Use Plan

Hey there James,  
I'm sorry about this, but your ticket seems to have disappeared in the system. I remember seeing it, but I can't seem to find it in the system, even when I search by date or by your name. Can you forward me the "Customer Care" email that the helpdesk sends when you put in a ticket?

Best,  
**Dylan Kuhlmann**, Web & Social Media  
**Department of Planning, Building and Code Enforcement**  
408.535.6836 | [www.sanjoseca.gov/permitcenter](http://www.sanjoseca.gov/permitcenter)  
[Facebook](#) [Twitter](#) [Instagram](#) | [Newsletter Sign-Up](#)

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**From:** Han, James <James.Han@sanjoseca.gov>  
**Sent:** Wednesday, August 26, 2020 11:39 AM  
**To:** Kuhlmann, Dylan <dylan.kuhlmann@sanjoseca.gov>  
**Cc:** Tu, John <john.tu@sanjoseca.gov>  
**Subject:** Downtown West Mixed-Use Plan

Hi Dylan,

I Hope all is well, I wanted to follow up with you regarding my request of adding the public comments from the 1<sup>st</sup> Downtown West Mixed-Use Plan community meeting to the website. If you need the comments once more please let me know and we can coordinate and upload the comments.

Thank you,  
James Han

Planner | Planning Division | PBCE

City of San José | 200 East Santa Clara Street

Email: [james.han@sanjoseca.gov](mailto:james.han@sanjoseca.gov) | Phone: (408)-535-7843

For More Information Please Visit: <http://www.sanjoseca.gov/planning>

San José City Hall is closed in response to COVID-19.

I am working remotely in accord with governor's and City's direction.

I will monitor email during this time.