

From: [Karl Heisler](#)
To: [Keyon, David](#); [Hill, Shannon](#)
Cc: [Linda S. Peters](#); [Hillary Gitelman](#); [Pete Choi](#); [Meryka Dirks](#)
Subject: FW: FedEx Shipment 770152923803 Delivery Exception
Date: Thursday, April 2, 2020 4:00:35 PM

[External Email]

David, Shannon: It appears that Robert Manford was not at home when Fed Ex arrived to deliver the book, so they are "redirecting" the package to a Fed Ex location for subsequent pickup. I am hopeful that Robert would have received a notice, but if you could please pass this information on to him, it might help him located the ADEIR.

Thanks.

Karl F. Heisler

ESA | Environmental Science Associates

Note that I am working remotely – call my mobile at (415) 377-5303.

550 Kearny Street, Suite 800

San Francisco, CA 94108-2512

phn 415.896.5900 | fax 415.896.0332

From: TrackingUpdates@fedex.com <TrackingUpdates@fedex.com>

Sent: Thursday, April 2, 2020 1:51 PM

To: Karl Heisler <KHeisler@esassoc.com>

Subject: FedEx Shipment 770152923803 Delivery Exception

FedEx®



We were unable to complete delivery of your package

See "Resolving Delivery Issues" for recommended actions

See "Preparing for Delivery" for helpful tips

Tracking # [770152923803](#)

Ship date:
Wed, 4/1/2020

Scheduled delivery:
Pending

Logan Sakai
San Francisco, CA 94108
US



ROBERT MANFORD

Delivery exception

Shipment Facts

FedEx attempted, but was unable to complete delivery of the following shipment:

Tracking number:	770152923803
Status:	Delivery exception
Purchase order number:	karl
Reference:	D201900583.00
Service type:	FedEx Priority Overnight®
Packaging type:	Your Packaging
Number of pieces:	1
Weight:	8.00 lb.

Special handling/Services:	Deliver Weekday
	Residential Delivery
Standard transit:	4/2/2020 by 10:30 am

Resolving Delivery Issues

The reason delivery was not completed is outlined below. Where applicable, resolution recommendations are also provided.


Exception Reason	Recommended Action
1. Customer not available or business closed	Re-directing to hold at FedEx location: Package is not yet available for pickup.

Preparing for Delivery

To help ensure successful delivery of your shipment, please review the below.

Won't be in?

You may be able to hold your delivery at a convenient FedEx World Service Center or FedEx Office location for pick up. Track your shipment to determine Hold at FedEx location availability.

 Please do not respond to this message. This email was sent from an unattended mailbox. This report was generated at approximately 3:51 PM CDT on 04/02/2020.

All weights are estimated.

The shipment is scheduled for delivery on or before the scheduled delivery displayed above. FedEx does not determine money-back guarantee or delay claim requests based on the scheduled delivery. Please see the FedEx Service Guide for terms and conditions of service, including the FedEx Money-Back Guarantee, or contact your FedEx customer support representative.

To track the latest status of your shipment, click on the tracking number above.

Standard transit is the date and time the package is scheduled to be delivered by, based on the selected service, destination and ship date. Limitations and exceptions may apply. Please see the FedEx Service Guide for terms and conditions of service, including the FedEx Money-Back Guarantee, or contact your FedEx Customer Support representative.

© 2020 Federal Express Corporation. The content of this message is protected by copyright and trademark laws under U.S. and international law. Review our [privacy policy](#). All rights reserved.

Thank you for your business.

This message is from outside the City email system. Do not open links or attachments from untrusted sources.