

Coffee with the Chief

Hosted by Councilmember Sergio Jimenez | Saturday, February 10, 2018

Q&A

Q: Is the San Jose Police Department (SJPD) planning on increasing the number of officers on patrol?

A: The SJPD recruiting unit is working tirelessly to increase the number of cadets and police officers in patrol throughout the districts and City.

Q: More District 2 neighborhoods need patrols. Any plans for that?

A: As the San Jose Police Department (SJPD) works to increase the number of police officers on the street, there will continue to be a rise of patrols in District 2 and the Southern Division of the Police Department.

Q: Why is San Jose the only major California city without a police substation?

A: San Jose has a major police station that is located on 201 W. Mission Street, San Jose, CA 95110. The Southside Police Substation is currently being used as a training center for the City's Police Academy.

Q: How will an operational substation make management of the San Jose Police Department more efficient?

A: An operational substation will allow the San Jose Police Department to better manage Police Reports throughout the City. More importantly, an operational substation will help decrease response times by allowing officers to dispatch from the southern part of the City. For more information about the San Jose Police Substation, please call the Office of Councilmember Sergio Jimenez at (408) 535-4902.

Q: What are the roles of SJPD vehicles labeled "Community Police Officer"?

A: A Community Service Officer (CSO) provides support in crime prevention, investigation, and response where full police powers are unnecessary and assists police officers in upholding law and order. To learn more, please visit the [Community Service Officer Program \(CSO\) website](#).

Q: Is there a way to volunteer with the San Jose Police Department (SJPD)?

A: The SJPD encourages residents to get involved in the multiple community services, resources, and programs the Department offers. Learn more at SJPD's [Community Services website](#).

Q: How long must a cadet serve before becoming a full-fledged police officer?

A: All San Jose Police Department cadets must undergo a 26-week training program, and then serve in the field under supervision for 17 weeks. For more information, please visit the [San Jose Police Academy website](#).

Q: When is the burglary unit getting more officers?

A: The San Jose Police Department is currently recruiting to strengthen the burglary unit. This process began in 2016 and is still ongoing.

Q: Will a gang task force be reinstated?

A: Since 1991, the City of San Jose has invested in the Mayor's Gang Prevention Task Force (MGPTF). MGPTF is a broad coalition composed of: local residents; city, county and state government leaders; school officials; community and faith-based organizations; and local law enforcement. The Task Force brings these diverse stakeholders together and leverages each group's expertise as part of a coordinated, interagency effort to curb gang-related activity in San Jose. Learn more on the [Task Force website](#).

Q: Can we bring back the park police?

A: The San Jose Police Department is working to increase the number of police officers on patrol throughout the City. As the number of police officers increase, there will continue to be discussions about staffing our local parks with local law enforcement.

Q: Does San Jose have a Citizen's Academy? If not, what channels can we take to start the program?

A: The City of San Jose does not have a Citizens' Police Academy, but has many resources for community members to get involved. Learn more at SJPD's [Community Services website](#).

Q: How is the San Jose Police Department (SJPD) utilizing social media to assist with solving crimes and improving community relations?

A: The San Jose Police Department uses social media to share information that educates, informs, and provides resources to neighborhood residents. Social media includes using Facebook, Nextdoor, Twitter, and Instagram. Pictures, videos, and new technology have allowed the SJPD to solve and address numerous cases in the City.

Q: Do you utilize Nextdoor(App)?

A: The San Jose Police Department (SJPD) utilizes Nextdoor to share information with residents. Please do not report crime to the SJPD via Nextdoor. The Police Department has no method or procedure to take crime reports via this website or app. To report a crime, please call 311 or file a Police Report Online here: <http://www.sjpd.org/ReportingCrime/OnlineReport/>.

Q: In terms of homeless housing, are certain areas being impacted with temporary placements?

A: Homelessness is a state wide issue, and all San Jose neighborhoods are affected by this crisis. For more information about homelessness and the resources our City provides, please contact the City's [Housing Department](#) at housing@sanjoseca.gov or (408) 535-3860, or visit their [website](#).

Q: What is the number of the people living in apartments and townhouses?

A: The San Jose Police Department (SJPD) does not keep records that relate to the number of townhouses or apartments in the City of San Jose. If you would like more information about the population of people in apartments and townhouses in San Jose, please contact the City's [Housing Department](#) at housing@sanjoseca.gov or (408) 535-3860, or visit their [website](#).

Q: What is being done about the mentally ill homeless at the old Nob Hill center at Bernal and Santa Teresa? What do we do if the homeless man proves aggressive?

A: The San Jose Police Department (SJPD) is constantly responding to and collaborating with the City's Housing Department to abate and clean up homeless encampments throughout the City. If you feel endangered by a particular homeless individual, please call 311 or 911 for emergencies.

Q: Do new officers struggle to find affordable housing?

A: Every San Jose Police Department officer has his or her own individual needs. It is impossible to tell if they are receiving or in need of affordable housing. Cadets are paid \$34.59 an hour and usually have a starting officer salary of \$87,176. If you have any further questions about new officers, please call the San Jose Police Department at (408) 277-8900.

Q: What is the plan to contain the homeless population?

A: Homelessness is a nationwide issue, and there is no one solution to solve this crisis. The San Jose Police Department (SJPD) will continue to respond to reports of homeless encampments and vagrancy. For questions about homelessness

in San Jose, please contact the City's [Housing Department](#) at housing@sanjoseca.gov or (408) 535-3860, or visit their [website](#).

Q: When will the new LED street lights be installed in the neighborhood on the La Colina Park Side of Cottle Road?

A: The San Jose Police Department (SJPD) does not have information about LED street light installments throughout the City of San Jose. For more information about specific LED street light installments in your neighborhood, please contact the City of San Jose's [Department of Transportation website](#) or call (408) 535-3850.

Q: What are schools doing about teaching kids the difference between right vs. wrong?

A: The San Jose Police Department (SJPD) is not responsible for the material that schools teach in our local schools. To learn more about the teaching materials and criteria at your local schools, please contact your nearest school district: [Oak Grove Unified School District website](#) | [Morgan Hill Unified School District website](#).

Q: Is there a way to replace the torn flags at the police substation?

A: This concern has been addressed, and the flags at the police substation will be replaced.

Q: Does the new California "real ID" also function as a driver's license?

A: Real ID's will come into effect in 2020 and act as identification for Californians that covers drivers' licenses, passports, and more. For more information about real IDs, please visit the [State of California DMV website](#).

Q: Is the rise in crime related to gang activity or is it individual?

A: There is currently no rise in crime that is gang related in the City of San Jose. For more information about statics and crime related to gangs, please call the Gang Investigation Unit at (408) 277-3835.

Q: Why are teen offenders released right away?

A: As minors, juvenile offenders have additional procedures that must be respected under the law due to their age. For specific information about juvenile offenders, please call the San Jose Police Department Juvenile Unit at (408) 277-4781.

Q: What is the solution to vacate mobile homes/RV's parked illegally?

A: Due to the rising costs of housing throughout the State of California, our City has seen a rise in illegally parked mobile homes and RV's. Our community must work together to find solutions that decrease illegally parked vehicles and serve the needs of vulnerable residents. Learn more about [RV/Camper Parking Restrictions on the City's website](#). Concerns about trailers or motor homes that are being used for living or sleeping quarters on City streets should be reported to the Police Department's non-emergency 311 dispatch center (call 408-277-8900 from mobile phones).

Q: How do we deal with a neighborhood arsonist?

A: If an arsonist is threatening you or your neighborhood, please call 911 or [file a Police Report Online](#).

Q: What are the Chief of Police's thoughts on San Jose being a sanctuary city and ICE warrants?

A: San Jose Police Chief Eddie Garcia has stated that the Police Department will not be working in collaboration with U.S. Immigration and Customs Enforcement in arresting law-abiding residents. For more information about the San Jose Police Department, please visit <http://www.sjpd.org/> or call (408) 277-8900.

Q: Is it true the San Jose Police Department (SJPD) will not cooperate with ICE to help with illegal criminal immigrants?

A: San Jose Police Chief Eddie Garcia has stated that the Police Department will not be working in collaboration with U.S. Immigration and Customs Enforcement in arresting law-abiding residents. For more information about the San Jose Police Department, please visit <http://www.sjpd.org/> or call (408) 277-8900.

Q: What can we, the people do to combat illegal street racing?

A: The San Jose Police Department asks residents to not get involved in illegal street racing, your safety is their first concern. Please report illegal street racing at <http://www.sjpd.org/ReportingCrime/> or call 311 and 911 in case of emergencies.

Q: What is wrong with multiple San Jose Police Department (SJPD) policies?

A: All the SJPD policies exist to serve and protect the San Jose community. If you wish to file a Community Compliment Form or complaint, please visit SJPD's [Internal Affairs Unit website](#) or call (408) 277-4094.

Q: Have discussions with the Oak Grove School District to use their facilities taken place?

A: Thank you for this idea, the San Jose Police Department will continue to explore different avenues to ensure efficient use of space for the Police Department.

Q: How can we best support our officers?

A: Please continue to report crime and use the resources that the Police Department provides the community. Please visit the following websites to learn more about SJPD's [Neighborhood Watch program](#) and other [Community Services](#).