

Customer Care

Work With Us

Our Company



/ Our Company

About San Jose Water

Hear directly from our CEO, Eric W. Thornburg, in the video above.

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System Improvements

Who We Are

Founded in 1866, San Jose Water is an investor owned public utility, and is one of the largest and most technically sophisticated urban water systems in the United States. We serve over 1 million people in the greater San Jose metropolitan area with high quality, life sustaining water with an emphasis on exceptional customer service. SJW also provides services to other utilities including operations and maintenance, billing, and backflow testing. By sharing these services with others, we benefit the local community, lower the cost of water operations, and improve opportunities.

SJW is owned by SJW Group, a publicly traded company listed on the New York Stock Exchange under the symbol SJW. SJW Group also owns: Connecticut Water Company, Avon Water Company and Heritage Village Company in Connecticut; Maine Water Company in Maine; and SJWTX, Inc. (dba Canyon Lake Water Service Company) in Texas.



Water Blogged

Get behind the scenes news on all things San Jose Water, including conservation tips, employee programs and local water info at our blog.

Contact Us

See contact information for San Jose Water departments, report waste, request visits and more.

News & Media

Browse our press releases, brand standards and other press materials.

Corporate Responsibility

We're a different kind of business with a deep investment in San Jose.

Stay Up-to-Date in Real Time

Keep up with the flow.

Customer Care

Customer Care Overview Login & Account Balance Billing & Payment Help & Information Rates & Regulations Service Alerts

Start, Stop or Transfer Service

Work With Us

Work With Us Overview Careers **Builders & Contractors** Supplier Diversity Our Community Programs

Our Company

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